



London Linen Supply

Sustainability Policy

London Linen Supply is the leading independent linen and chefs wear service for restaurants and hospitality in the UK. It focuses on providing an excellent reliable hire and laundry service to restaurants and hospitality outlets throughout the UK combined with practicing sustainable development throughout its operation.

London Linen Supply is part of The London Linen Group, a family business established in 1935 with a long tradition of providing its range of hospitality customers with a high quality, cost effective and friendly service.

London Linen Supply is dedicated to performing company activities in compliance with our Environmental, Social & Ethical values. London linen Supply operates with an embedded philosophy:

'London Linen Supply responds to its customers' requirements by practicing a policy of responsible sustainable development throughout its operation.

The business development programme is key to the company's progression, but never at the expense of service quality, resource efficiency and social responsibility.'

The laundry industry is by definition a key player in the servicing and reusing of textile products and this is promoted as an inherently sustainable quality with a distinct and obvious advantage over the alternative, disposables.

London Linen Supply is committed to providing a quality service in a manner that ensures a safe and healthy workplace for all employees and minimises the potential impact of its processing and delivery function on the environment. Compliance with all relevant environmental legislation is ensured through perpetual expert reference which also provides exposure to best practice and technical development within the industry.

The following key elements are pivotal to a resource efficient laundry procedure:

- Installed current state of the art environmentally friendly laundry equipment.
- Commitment to reducing the use of energy and natural resources.
- The use of environmentally safe and approved detergent products.
- Initiatives and procedures in place to minimise consumption and to recycle.
- Packaging essentially functional and plastic wrapping minimal.
- Linen products sourced from suppliers who practice sustainable development.

It is also the continuing and developing policy of London Linen Supply to, among other initiatives:

- Address environmental issues and opportunities in all decision making processes.
- Minimise 'linen miles' through smart planning of delivery and collection.
- Promote a positive and responsible culture of staff awareness towards their environment and how both work and home activities may impact.
- Ensure the continued well-being of staff and customers by practicing the company and industry guidelines for the management of health and safety.
- Promote the efficient use of all materials and resources within the organisation and not just those specific to the laundry process.
- Demonstrate and communicate this environmental commitment to customers and the general public and encourage its adoption.
- Strive to continually improve through staff involvement, training and periodic review.

For more details of our commitment to sustainability, including specific processes and procedures, please contact us for more information.

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